



NATURHOTEL ★★★
HOLZWURM

We, your family Oberle, and the complete staff

welcome you!

We would like to offer you a pleasant and relaxing stay
in the Naturhotel Holzworm.

This list will help you to find your way around in the hotel.

If you have any requests or questions, please contact us.

We wish you a lovely and pleasant stay!

Access code WLAN: Nur4Gaeste

Additional cover

If you need an additional blanket, please contact the reception.

Allergy-friendly bed linen

Our bed linen is suitable for allergy sufferers.

Arrival

The rooms are available for you from 4 pm at day of arrival. However, you are welcome to arrive earlier.

Baby cot

If you need a baby cot or children's bed, please inform the reception team.

Bathrobe

With the flat-rate sauna fee of 15 €, you receive a fluffy bathrobe on loan.

Bathroom stool

Please contact the reception to borrow one.

Beds

We have different bed systems with mattresses. Please contact the reception / house-keeping to adjust the hardness.

Beverages

The mineral water in the room is for your free enjoyment. You can get other drinks from the vending machine / fridge on a self-service basis. Please fill in the drinks list and hand it in at reception for payment on the day of departure.

Bike rental

Would you like to go on an excursion with bicycles? "Rad-Lager" would be happy to rent you e-bikes. Please contact us directly www.radlager-sasbachwalden.de/fahrradverleih. You can get tour suggestions at the reception.

Board games

You will find a big variety of games in the cabinet next to the room "Esche". Please return them completely so that further guests can also enjoy with the games.

Breakfast

You can expect a rich breakfast from 8 am to 10 am, on request from 7 am.

Our offer also includes wholefood / vegan: Wholemeal bread/rolls, fruit, vegetables, vegan jam, muesli, spreads, fresh grain muesli (on pre-order). Bread/rolls, dairy products and juices are certified organic (DE-oeko-006).

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Charger / adapter

Please contact the reception to borrow one.

Check-in

Starting at 4 pm till 8 pm

Check-out

until 11 am

Copy / print / scan

To copy, print or scan, please ask the reception.

Credit cards

We accept eurocheque card, VISA, EURO- and MASTERCARD.

Departure

On the day of your departure, please vacate your room by 11 am and return your key card to the reception. Thank you.

Doctor

The specialist in general practice is Dr. Breinlinger, Talstraße 49 in Sasbachwalden; phone +49 7841 6 33 88 88. You will also get the actual medical register and a list for emergency services at the reception. Please contact immediate the reception if you don't feel good.

Emergency exits

In each room there is a plan of the escape routes in case of fire. Please take a close look at the escape routes. Emergency number: (0) 1 92 22. In-house: +49 179/3974417 .

Events

At the reception and in the information corner in the corridor, we have numerous flyers and brochures on the topics of sports opportunities and event tips with information about Sasbachwalden. With pleasure we also organise festivities for you. Please speak to our reception.

Excursions

Our offer for excursions you will find in the following.

Festivities

For special occasions, we will be happy to put together buffet suggestions and arrange your celebration according to your wishes (from 15 people). Please contact the reception.

Hair dryer

You will find the hair dryer in each bathroom.

Hiking

Our hotel is the perfect starting point for hiking. Hiking maps, - suggestions and navigators (against a charge of 5 €), as well as back packs can be borrowed at the reception. You will find our hiking offer with guided hikes attached to the service guide.

International adapter

Please contact the reception.

Internet

You can use free WLAN in our hotel. Please ask the reception team for the access code.

Access code WLAN: Nur4Gaeste

Ironing board and flat iron

Please contact the reception.

Ironing service

Please contact the reception or house-keeping. You will get it back before 3 pm.

Key card

With the room key card you can also open all hotel entrances (via terrace or side hotel car park). For security reasons we draw your attention to the fact that the loss of the key card must be reported immediately. In case of loss we have to charge for 5 € per card.

Laundry and dry cleaning

You will find a laundry-bag in the wardrobe. Please deposit your private laundry before 10 am at the reception and we will return it the following day at noon the latest.

We offer you also a local dry cleaning (laundry company in Sasbachwalden). We assume no liability for shrinkage, discoloration and poor color fastness.

Laundry change

Change of towels? Please put the towels on the floor.

We change your bed linen once a week. If you do not want this, please let us know.

Leisure time

We have various flyers and brochures with information about Sasbachwalden available in the hallway and at reception. Among them you will find numerous sports offers and event tips. Further suggestions are available at the reception. You can also borrow a hiking navigator with tour suggestions (5 € rental fee), walking sticks and rucksack as well as snow shoes.

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Library

On the first floor you will find a library with several books. Please treat our books with care and return them after reading - Thank you. Daily newspapers you can find in our restaurant.

Luggage

We gladly help you with your luggage at your arrival and your departure. Please contact the reception.

Mail

We set aside incoming letters for you at the reception after 12.00 noon.

Letter paper and postcards are available at the reception. We will also care for your outgoing mail.

Massages

You can switch off and relax during a massage application of our therapist.

The applications are for wellness and relaxation reasons and are not medical and therapeutic treatments. Please ask at the reception to get the overview of massages.

Money and valuables

For insurance reasons, we kindly ask you not to leave any valuables, jewellery or money open in your room or vehicle. We cannot be held liable for lost valuables in your room. Please leave your valuables in the safe at the reception.

Newspapers and magazines (German language)

A selection of the most popular daily newspapers is available for you free of charge in the guest room.

Non-smoking rooms

Please do not smoke in the rooms. Please use the smoking areas in the garden or the terrace.

Opening hours

Breakfast daily 8 to 10 am, on demand at 7 am

Parking space

The parking spaces are free of charge and are in front and next to the hotel.

Pharmacy

The nearest pharmacy is located Talstrasse 28 in Sasbachwalden. Please drive down the main street and after 700 m, the pharmacy is located on the left side. At the reception you will find the weekly magazine with the overview of pharmacy emergency services.

Pillows

If you desire additional pillows, do not hesitate to contact the house keeper or reception.

Pillows – different types

If you desire a different type of pillow, do not hesitate to contact the house keeper or reception.

Playground

For our small guests, we offer a playground in the hotel garden. Please observe your children while they are playing; we assume no liability.

Quality

We are classified with three G stars according to the German Hotel Classification and always strive to maintain the given standards and to fulfil the wishes of our guests. Should a service not be to your satisfaction, please notify the reception.

Reception

Our reception is open from 7 am to 2 pm and 4 pm to 9 pm. If you plan to leave before 7 am, we kindly ask you to pay your invoice one day before.

Room service

We clean your room every day. If you do not wish this, please hang the door sign on your door handle before breakfast.

Safe

We will be happy to lock up your valuables in the hotel safe at reception.

Sauna

Use of the sauna is possible from 10 am to 10 pm. Please register at the reception half an hour in advance. The cost is 15 € per room and 2 hours. You will receive a sauna basket with bathrobe and sauna towel.

Satisfaction

We hope you enjoyed your stay at our hotel?

We would like to invite you to value our hotel, please give us therefore your email address.

Sewing

If you need a sewing kit, please contact the house keeping or reception. We carry out small repairs for you directly on site. All further repairs will be handled by specialists besides.

Shoe cleaning

A shoe shine machine is available at the rear entrance. Additional shoeshine utensils are available at the reception.

Shuttle

Would you like to be taken to the station or to a special place or sight? We will be happy to drive you or call a taxi. We will pass on the costs incurred here. Please contact the reception 1 day in advance.

Slippers

Available upon request at our reception.

Smoke detectors

In all rooms and corridors of the hotel, we placed smoking detectors. In case of an alarm, please contact us immediately.

Taxi

Please inform the reception team in order to call you a taxi for you.

For direct reservation by yourselves, you can contact:

Taxi Bau	+49 7841 4502
Baden Blitz	+49 7481 603260

Telephone

Our telephone number is +49 7841 20540.

Our house has a modern telephone system. For security reasons, it is not possible to have someone call you directly in your room. We will take your call at reception and gladly connect you to your room. If you tell your caller your room number, we can also put you through at short notice. You can reach the reception desk by dialling 42.

For external calls, dial 0 first.

Television

We offer you modern television sets with cable connections and can receive 19 programs. It is possible that the programs are available on a different channel as at your home. We kindly ask you not to alter the program setting.

Programmliste			
Programm TV	Programm TV	Programm TV	Programm TV
1 Das Erste HD	32 HSE 24	63 BR Süd HD	94 QVC Beauty & Style
2 ZDF HD	33 HSE 24 Extra	64 BR Nord HD	95 RTL FS
3 RTL	34 Astro TV	65 NDR FS NDS HD	96 arte
4 SAT 1	35 1-2-3.tv	66 NDR FS MV HD	97 tagesschau 24
5 VOX	36 WDR Bielefeld	67 NDR FS HH HD	98 Manou Lenz TV
6 Pro Sieben	37 WDR Dortmund	68 NDR FS SH HD	99 mein TV shop
7 RTL 2	38 WDR Düsseldorf	69 Phoenix HD	100 joiz
8 Arte HD	39 WDR Essen	70 WDR HD Köln	101 ZDF
9 Kabel Eins	40 WDR Münster	71 WDR HD Bielefeld	102 QVC
10 Super RTL	41 WDR Siegen	72 WDR HD Dortmund	103 RTL 2 Austria
11 WDR Köln	42 NDR FS HH	73 WDR HD Düsseldorf	104 RTL Austria
12 NDR FS NDS	43 NDR FS SH	74 WDR HD Essen	105 EBRU TV
13 Bayerisches FS Süd	44 NDR FS MV	75 WDR HD Münster	106 Media Shop - Neuheiten
14 HR-Fernsehen	45 Radio Bremen TV	76 WDR HD Siegen	107 Regio TV
15 MDR Sachsen	46 MDR S-Anhalt	77 MDR S Anhalt	108 SAT 1 Gold
16 RBB Berlin	47 MDR Thüringen	78 MDR Thüringen	109 Sparhandy TV
17 SWR FS BW	48 Bayerisches FS Nord	79 RTL HB NDS	110 Eurosport Deutschland
18 3 SAT	49 rbb Brandenburg	80 e8 television	111 Test-R
19 KiKa	50 SWR FS RP	81 RTL Nitro	112 HSE 24 Trend
20 Sport 1	51 SR FS	82 Anixe SD	113 Sixx
21 n-tv	52 CNN Int.	83 Das Erste	114 ZDF Info
22 N24	53 Disney Channel	84 TLC	115 EWTN Katholisches Tv
23 Euro News	54 Kabel Eins Classics	85 Vox CH	116 ARD-Test-1
24 Phoenix	55 RTL Living	86 RTL CH	117 Pro Sieben Maxx
25 DMAX	56 3 SAT HD	87 nicht belegt	118 ZDF Kultur
26 Tele 5	57 KiKa HD	88 Canal 24 Horas	119 RTL Regional NRW
27 Eins Festival	58 ZDF Info HD	89 ARD-alpha	120 Super RTL A
28 Eins Plus	59 ZDF Neo HD	90 VOX Austria	121 SAT 1 Bayern
29 ZDF Neo	60 ZDF Kultur HD	91 SAT 1 NRW	122-197 diverse Radiostationen
30 Sonnenklar TV	61 SWR BW HD	92 WDR Test A	
31 Channel 21	62 SWR RP HD	93 mediaspar TV	

Toiletries

At our reception we set aside a few bathroom items such as shavers, tooth brushes and several other articles.

Umbrellas

You can borrow umbrellas free of charge at the reception. In the interest of the other guests, we ask you to return the umbrellas after use and ask for your understanding that we will charge you 15 € for the loss.

Wake up call

If you would like to get a wake-up-call in the morning, please give the reception staff a call the evening before.